

Traditional After School

PARENT CANCELLATION:

- Cancellation more than 7 days in advance of the program start: 20% administrative fee; full prorated refund of rest
- Cancellation fewer than 7 days in advance of the program start date: 20% administrative fee; 50% refund of rest, prorated to account for program time used

SCHOOL, DOE, or TRAIL BLAZERS CANCELLATION:

35% administrative and operations reduction; remaining 65% prorated based on days operated.

Bubble/Remote Learning Bubble

PARENT CANCELLATION:

Schedule changes may result in different staffing for your bubble. Although we will do our best to accommodate developing needs, we cannot guarantee that we will be able to accommodate schedule changes.

No refunds will be given if individual campers drop out of their bubble; in the event of a camper drop, another camper with the same schedule may take their place.

Payment for the full bubble is due prior to the bubble's launch date.

- Cancellation 28 days in advance: Full refund prorated based on weekly per-camper rate, minus 20% administrative fee
- Cancellation fewer than 15-27 days: 50% refund prorated based on weekly per-camper rate, minus 20% administrative fee
- Cancellation fewer than 14 days: no refund

TRAIL BLAZERS CANCELLATION:

35% administrative and operations reduction; remaining 65% prorated based on days operated.

Virtual

Once purchased, the MyQuest program may be accessed throughout the duration of the program; as such, the access fee of \$35 is nonrefundable.

Learning Center

SCHOOL, DOE, or TRAIL BLAZERS CANCELLATION:

TRAIL BLAZERS CANCELLATION:

School Break Camps

PARENT CANCELLATION:

- Cancellation more than 7 days in advance of the program start: 20% administrative fee; full prorated refund of rest
- Cancellation fewer than 7 days in advance of the program start date: no refund

SCHOOL, DOE, or TRAIL BLAZERS CANCELLATION:

35% administrative and operations reduction; remaining 65% prorated based on days operated.

Counselor at Home

PARENT CANCELLATION:

- Cancellation more than 72 hours in advance of the reservation: full refund
- Cancellation 48 to 72 hours in advance of the reservation: 50% refund
- Cancellation less than 48 hours in advance of the reservation: no refund

TRAIL BLAZERS CANCELLATION:

Full refund